







#### **Overview**

This is IRLA's second regional claims session focusing on issues, trends and updates in abuse claims. We have a panel of industry experts offering their views and experience in this subject.

The session will give an overview of current claims handling issues before moving onto an interactive session on vicarious liability, a legal update on abuse issues including emerging areas.

## **Learning Outcomes**

By the end of the session, delegates will gain an understanding of:

- trends and claims handling issues in abuse claims
- issues around vicarious liability and how that feeds into a claims and litigation strategy
- current and emerging law impacting abuse claims.

Speakers' biographies can be found on the event page of our website.



# **Navigating Abuse Claims, Birmingham**

Thursday 28 November 2024 - 12:30 to 15:00

**Programme** \*timings may be subject to change

**12:30** Registration and buffet lunch

**13:00** Welcome and introductions. Gian Luigi Di Franco, IRLA Director

**13:05** Trends and Claims Handling Issues. Dan Heaton, Municipal Mutual

**13:30** Vicarious Liability; play the game. Paul Donnelly, DWF

**14:00** Comfort Break

**14:15** Vicarious Liability in Context and a Legal Update. Catherine Foster, Crown Office Chambers

**14:45** Q&A Session

**15:00** Close and feedback

Delegates are welcome to join IRLA hosts for drinks after the session

#### Venue

DWF Offices, One Snowhill, Snowhill, Queensway, Birmingham, B4 6GA

### Cost

FREE to Members/Non-Members by invitation only or £195 + VAT on registration

Cancellations can be agreed up to 7 days prior to the event only; please refer to the IRLA Cancellation & Refund policy.



# Online booking via registrations@irla-international.com



# Up to 1.75 hours CPD

Delegates participating in this IRLA training event can claim up to 1.75 CPD hour towards their CPD. \*